

## Other Services offered by

### the Department:

Adoption

Admissions to senior citizen's home

Burial of the dead

Child Maintenance

Counseling

Family matters

Financial assistance (food voucher  
water assistance, education assis-  
tance)

Foster Care

Juvenile matters

Medical Exemption

Medical Treatment Overseas

Programs (Agriculture project,  
sewing program, parent/child  
retreat, continuing education,  
budgeting workshop)

Public Assistance

### Vision Statement

*To develop our capacity to ensure a sus-  
tainable level of social services support  
thereby empowering individuals in the  
community to live productive and fulfilled  
lives”.*

### Mission Statement

*“To provide holistic services to the com-  
munity aimed at improving and sustaining  
the whole wellbeing of individuals,  
through the use of a team of highly skilled  
and motivated staff, working in partner-  
ship with other agencies”.*

If you have questions which are not answered by  
this leaflet, please feel free to contact the Depart-  
ment of Social Development



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## **DEPARTMENT OF SOCIAL DEVELOPMENT**

# Public Assistance Procedures



## What is Public Assistance?

- Public assistance is a means of assisting persons who are experiencing severe financial burdens. It is possible to apply for public assistance if your monthly monetary needs exceeds your household income.

## How does one apply for public assistance and where?

- Any person under the age 68 years can collect a form from the Department of Social Development (DSD). If



you require assistance in filling out the form the intake officer will be available to assist you in completing the application form.

## Types of Coverage for Public Assistance

- Public Assistance can either be paid at the individual rate of EC\$400.00 or the family rate of EC\$1,000.00

## How long will the application process take?

- There is no set time on how long the process takes, it depends solely on your cooperation and the response time from the financial institutions.

## The Application process

- Once an application is received the case is assigned to a social worker. The Social Worker then starts the process of carrying out a social assessment (home visit) and a financial assessment on each client.
- Once all information is received from the various institutions the Social Protection Board reviews the information presented by the Social Worker for each client and makes their decision based on the information presented.



## Qualifications for a person to apply for Public Assistance. Persons must be:

- ⇒ A belonger of Anguilla or is the spouse of a belonger of Anguilla; living on the island not less than 3 years before application date
- ⇒ The guardian of a belonger of Anguilla and is a resident of Anguilla for not less than 10 months in any calendar year.
- ⇒ Should not be serving a prison sentence.

## Criteria for Eligibility

- ⇒ The amount of your household expense should exceed your monthly household income.
- ⇒ The value of investments whether located in Anguilla or elsewhere do not exceed EC\$60,000.00

## Formula for calculating the value of your benefits.

$$E - I = B$$

- ⇒ E- is the approved household expenses, I- is the qualifying household income and B is the value if the benefit.

## Approval Procedure

- Once approved the client will be informed of the board's decision in a written letter which has to be collected from the department.
- If the application is approved then the person will be asked to bring the bank details, i.e. the bank account number and a copy of the front page of their bank book to go on file.
- If the person does not have a bank account then, they will be asked to open one at either NBA or CCB. Monies are paid into your bank account on a monthly basis.
- For cases where individuals qualifying for public assistance are not in a position to spend



funds efficiently, food vouchers are given to purchase food at 1 of 4 food super markets i.e. JW Proctors ;

Albert Lake; Ashely's & Sons and Best Buy.

## Denied Procedure

- Persons are denied if they are unable to meet the criteria set by the Social Protection Board. I.e. if they are deemed to be unable to take care of themselves financially or can be helped by a relative or another person.
- If a person receives a pension from Anguilla or overseas, or any other sources of income which is a sufficient amount for their basic needs, they are normally not approved for Public Assistance. If your application has been denied, the opportunity exists for you to meet with the board to discuss your case further.



## Reasons for Removal

- Persons are removed from Public Assistance on attainment of the age of 18 or 68 years and or sooner dies. Persons over the age of 68 are encouraged to apply to Social Security for Non-Contributory Old Age pension.
- Persons are also removed once the time they were approved for has passed, i.e. 3, 6 or 9 months etc.
- If it is revealed that you provided false information to the board you can be automatically removed.